NY StateWide Senior Action Council presents:

PATIENT ADVOCATE PROGRAM

NOV 24 TEACH IN

How to Appeal when a hospital changes your status from "inpatient" to "outpatient getting observation services"

NOV 24, 10 AM

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ON ZOOM

In this Session:

Speaker: Rachelle Castro, Director, Review Services, Quality Improvement Organization, Commence Health (The Beneficiary and Family Centered Care Quality Improvement Organization for CMS in New York State)

If a hospital changes your status from inpatient to outpatient observation, you can request a fast appeal. Your status matters: Medicare generally requires a three-day inpatient stay before Part A will cover skilled nursing facility care. Without it, you may face the cost yourself. In This Session You'll learn:

- What notice hospitals are required to provide to you verbally and in writing if they change your status from inpatient to observation status.
- What the Medicare Change of Status Notice (CMS-1068) explains.
- Your right to a fast appeal and information on how to contact Commence Health.
- What information you should include in your appeal.
- The process used by Commence Health to make an appeal determination.
- How to track the progress of your appeal.

SMP Senior Medicare Patrol

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