




# Medicare Card Scams

## Beware of Fake Medicare Card Calls

Scammers are once again calling people and claiming that Medicare is issuing new plastic Medicare cards or that you must “verify your Medicare number” to avoid losing coverage. Don’t get fooled, these calls are 100% fake!



### Remember:

- Medicare is NOT mailing out new cards made of plastic or metal.  Medicare only issues standard paper cards.
- Medicare or your doctor will never call you to ask for your Medicare number.  Scammers spoof caller ID to make it look like Medicare or your doctor is calling.
- Scammers will say you need a new card for the new year — but this scam pops up at the start of each year.  Your Medicare card doesn’t expire — you never need a new card unless you request a replacement.

### Protect Yourself:

- **Never share personal or medical information** with unexpected callers.
- **Hang up immediately** if anyone calls asking for your Medicare number.
- **Treat your Medicare and Social Security numbers like a credit card** — keep them private and secure.
- **Review your Medicare Summary Notices (MSNs) and Explanation of Benefits (EOBs)** for unfamiliar charges.

If you’ve been contacted by a scammer or suspect Medicare fraud, report it to the NYS Senior Medicare Patrol (SMP)! **Call our Helpline at 800-333-4374.**



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**NYS SMP FRAUD HELPLINE 800-333-4374**