

Scammers Altering Your Caller ID's



Scammers are spoofing your caller ID to appear as Medicare, Social Security or your doctor's office. They want to verify a person's information to steal your Medical Identity.

TIPS TO PROTECT YOURSELF:

- If you answer your phone and it's **not who you expected**, **HANG UP immediately**.
- **Verify the IDENTITY of callers.** Call back using a trusted number to confirm the caller's legitimacy.
- **Never give out PERSONAL information**, such as your passwords, Medicare or Social Security number to an unsolicited caller.
- **Do not respond to any questions**, especially those that can be answered with "YES" or "NO."
- Be cautious if you are being **PRESSURED for information immediately**.
- **Always review your Medicare statements.** Look for **SUSPICIOUS CLAIMS**, such as supplies you didn't receive or services you didn't request.

Medicare will never cold call you or request to verify your information.

Also, watch out for scammers who offer you **FREE gifts** in exchange for your Medicare number.

-Tiffany Erhard
Director, NYS Senior Medicare Patrol

To report a suspicious call, or if your personal information or Medicare number has been compromised, call the NYS Senior Medicare Patrol Helpline at 800-333-4374. Our counselors are ready to help!



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