



# Patient Advocates Program

## SEP 26 - Webinar Teach in



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## The Prior Approval Process for Needed Medications and How to Appeal

**Date:** Tuesday, September 26, 2023 **Time:** 11:30 AM–12:30 PM

**Speakers:** Shahad Alahmoud, Pharmacy Resident; Andrea Rivera and Artem Belyakov Pharmacy Interns, Albany College of Pharmacy and Health Services

To register for the ZOOM Webinar event virtually [click HERE](#)

To connect via phone: 646-558-8656, Webinar ID: 879 1103 7859#

### Session Overview

Seniors are the greatest consumers of prescription drugs in the United States. Such medications have made a dramatic impact in reducing hospital stays and increasing the health and independence of older persons.

Many insurance companies, especially Medicare Managed Care plans may deny or delay access to important medications through a prior authorization process. Such delays can cause significant health problems. Recent studies have shown the number of prior authorizations denials tripled from 2019 to 2022.

It is important for aging and disability advocates to learn about the prior authorization process, appeal denials or submit documentation to obtain approval of coverage.

In this session participants will learn about:

- How the prior authorization review process works
- How patients can work with their practitioners to obtain approvals
- Special considerations for obtaining medications for off label uses
- Other tips on how to obtain needed medications



**Please note:**  
The webinar  
start time is  
11:30 AM.

**STATE**  **WIDE**

**New York StateWide Senior Action Council, Inc**  
275 State Street, Albany, NY 12210 • 800-333-4374 • Fax 518-436-7642  
[www.nysenior.org](http://www.nysenior.org)

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- **SAVE THE DATE** for our next Teach in on **10/24**.  
**Details to follow.**
- If you missed an earlier Teach in, visit [Telephone Teach-Ins | StateWide \(nysenior.org\)](http://www.nysenior.org/Telephone-Teach-Ins) to view/listen to the recording.
- **Email questions to [patientsrights@nysenior.org](mailto:patientsrights@nysenior.org)**

## Instructions and Other Information

- Sessions are in webinar mode, all attendees video and audio will be off. Attendees will be able to type in their questions during the Q&A portion of the meeting.
- Materials from Teach Ins are posted on our website [www.nysenior.org](http://www.nysenior.org)
- When on our website,
  1. On the navigation bar, click on **Our Helplines**
  2. In the drop down menu, click on **Patient's Rights Helpline**
  3. Under "**Information for Hospital Patients**", click on **Telephone Teach-in**. This will take

# Call 800-333-4374 to reserve your spot!

**NY STATEWIDE SENIOR ACTION COUNCIL**  
is a not-for-profit grassroots membership organization made up of individuals and organizations with an interest in improving the lives of senior citizens.

*Funding for our Patient Advocates Program is being provided through the generous support of the NYS Legislature and administered by the NYS Office for the Aging*

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