

# SMP MONTHLY

ISSUE NO. 40 | MAY 2023 |

## MEDICARE FRAUD PREVENTION WEEK!



### REMINDERS



Join us for the SMP Volunteer Meeting on **May 26, at 11:00 AM.**

**Topic: Medicare Fraud Prevention Week!**

- To join by computer Click [HERE](#)
- To join by phone dial 646-558-8656, Meeting

Hello,

We are very excited to announce the upcoming Medicare Fraud Prevention Week (MFPW), which will take place from June 5 to June 11, 2023. This annual event is an opportunity to raise awareness about Medicare fraud and to empower seniors and their families with the knowledge and resources they need to protect themselves from potential scams.



Throughout May, we will be running campaigns to promote MFPW using social media, email, print and PR. We will also be hosting a series of events and activities to raise awareness about Medicare and Medicare fraud prevention. As volunteers, we encourage you to participate in these events and to spread the word to your friends, family, and community members.

If you have any questions about the SMP program or about the upcoming Medicare Fraud Prevention Week, please don't hesitate to reach out to us.

Our upcoming SMP Volunteer Meeting on May 26 at 11:00 AM will feature a review of our exciting plans for MFPW.

Thank you for your continued dedication and support of the SMP program. We look forward to seeing you at our next meeting!



Established in 1963, Older Americans Month (OAM) is celebrated every May. Led by the

Administration for Community Living (ACL), OAM is a time for us to acknowledge the contributions and achievements of older Americans, highlight important trends, and strengthen our commitment to honoring our older citizens.

Join us this month in embracing the opportunity to continue to change. Find a new passion, go on an adventure, and push boundaries by not letting age define your limits.

Stay active this May by volunteering, working, mentoring, and participating in local activities throughout your community!

# Medicare Fraud Helpline 800-333-4374

## BEST PRACTICES

### Group Education and Tabling Events

**Know Your Audience** - Obtain information about the group in advance—how many people are expected & what their backgrounds may be.

**Plan Ahead** - Allow time to plan and organize the event. Have a backup plan for room or technical difficulties.

**Know the material** - Rehearse your presentation in advance to ensure that you are comfortable with the content and format. This will help you deliver a more polished and effective presentation.

**Use positive body language** that conveys confidence and warmth including maintaining eye contact, smiling, using gestures that reinforce your message.

**Use clear and simple language** to discuss fraud and avoid technical jargon and acronyms.

**Encourage active participation** and discussion by allowing attendees to ask questions and share their experiences.

**Engage with attendees** - Be friendly, welcome them to the table, introduce yourself, and ask if they have any questions about Medicare fraud and abuse.

**Use real-life examples** to illustrate the risks and consequences of healthcare fraud and abuse.

**Provide practical tips and tools** that attendees can use to protect themselves against fraud.

**End with a call to action:** Make sure to share the NYS SMP Fraud Helpline number to call with questions—800-333-4374. Provide information on how they can join, volunteer, or support the program, and explain the benefits of doing so.

## VOLUNTEER SPOTLIGHT



Ronnie w/ Suffolk County District Attorney Ray Tierney

**RONNIE STOLL**, a dedicated volunteer of the NYS Senior Medicare Patrol (SMP), has been busy serving communities all across Long Island. With her unwavering commit-

ment to the cause, Ronnie has been working hard to educate and empower seniors to fight fraud.

Recently, Ronnie teamed up with Maria Alvarez at the Tanner Park Senior Center to table at an event featuring Suffolk County District Attorney, Ray Tierney. She also has several upcoming presentations in the works. On May 10th, she is slated to give a fraud presentation with the New York State United Teachers Union (NYSUT), and scheduled to take part in a Cybercrime prevention training session at the Riverhead Senior Center in June.

Ronnie's dedication to the NYS SMP has been instrumental in making a difference in the lives of seniors across Long Island.

The SMP program is designed to protect seniors from fraud and abuse. Volunteers like Ronnie are essential to the success of the program. With her expertise and passion, Ronnie is making a difference in her community and inspiring others to do the same.



Tabling at Tanner Park Senior Center



New York StateWide Senior Action Council, Inc.  
275 State Street, Albany, NY 12210 • 800-333-4374 • Fax 518-436-7642  
[www.nysenior.org](http://www.nysenior.org)