

You are NOT Getting a NEW Medicare Card!



Medicare Card Scams Are on the Rise.

Medicare beneficiaries from all around the state continue to call our toll-free helpline to ask if Medicare is issuing new Medicare cards. Scammers are calling, emailing and texting trying to convince beneficiaries that they can get a new Medicare card and all they need to do is give them their Medicare number.

Your Medicare number is very valuable to scammers. In the wrong hands, your Medicare number can be used to bill for services and products that you may not even receive in order to line the pockets of scammers.

Scammers May Tell You:

- **Medicare is issuing an updated or new card** - a plastic one, metal one, one with a chip, or even a white and black COVID-19 card and they need to verify your number.
- **In order for them to send your new Medicare card, you need to verify your identity.** This is the scammer's attempt to gain your personal or financial information.
- **Your card is expiring and you will be charged a fine if you do not get a new one.** Your card is not expiring and the paper red, white and blue card is the only card issued by Medicare.

If you believe you have been a victim of a Medicare card scam, **contact the NYS Senior Medicare Patrol at 800-333-4374.** Our certified counselors are ready to help.

CALL the NYS Senior Medicare Patrol at 1-800-333-4374



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