

# NY StateWide Senior Action Council's Patient Advocates Program Feb. 25 Teach in

## HOW TO USE THE FEDERAL AND STATE SYSTEMS TO MAKE THE BEST NURSING HOME CHOICES

**Date:** Friday, Feb 25, 2022    **Time:** 10:00 AM—11:00 AM

**Speaker\*:** Cynthia Rudder, Ph.D., StateWide Consultant

To register for the ZOOM Webinar event virtually [click HERE](#)

**To connect via phone:** 646-558-8656, **Webinar ID:** 858 8974 5163#

### SESSION OVERVIEW

**In this session you will learn:**

- How to locate this information on the Federal website and the NYS website.
- How to use it to improve the care in the Nursing home you or your loved one lives in.
- What information is available.
- How to decipher & discern the information that is listed.



Dr. Cynthia Rudder was a Founder and Director of LTCCC (fka) Nursing Home Community Coalition of New York State from 1982 to 2012, and is continuing her advocacy work as a StateWide consultant leading our Virtual Resident Family Action Council. She has received a number of awards for her research and advocacy, including a Lifetime Achievement Award from CMS in April, 2013; Director's Distinguished Achievement in Aging Award for Advocacy and Protecting the Rights of the Elderly from the NYS Office for the Aging in 2010.

The Patients Rights Helpline provides free and confidential services to educate and empower New Yorkers on how to uphold their health care consumer rights through a grant from the NYS legislature administered through the NYS Office for the Aging.



**PATIENTS' RIGHTS HELPLINE 800-333-4374**



**ALL TEACH-INS RUN  
FROM 10:00—11:00 AM.**

### Teach in Recordings:

- If you missed an earlier Teach in, visit [Telephone Teach-Ins | StateWide \(nysenior.org\)](http://www.nysenior.org) to view/listen to the recording.
- Call our Patients' Rights Helpline at 800-333-4374 with questions.

## Instructions and Other Information

- Sessions are in webinar mode, all attendees video and audio will be off. Attendees will be able to type in their questions during the Q&A portion of the meeting.
- Materials from Teach Ins are posted on our website [www.nysenior.org](http://www.nysenior.org)
- When on our website,
  1. On the navigation bar, click on **Our Helplines**
  2. In the drop down menu, click on **Patient's Rights Helpline**
  3. Under "**Information for Hospital Patients**", click on **Telephone Teach-in**. This will take you to additional information about past Teach ins, powerpoint presentations and other important notes.

# Call 800-333-4374 to reserve your spot!

### **NY STATEWIDE SENIOR ACTION COUNCIL**

is a not-for-profit grassroots membership organization made up of individuals and organizations with an interest in improving the lives of senior citizens.

*Funding for our Patient Advocates Program is being provided through the generous support of the NYS Legislature and administered by the NYS Office for the Aging*

**STATE 50<sup>th</sup> WIDE**  
ANNIVERSARY  
1972-2022  
**New York StateWide Senior Action Council, Inc**

The **Helpline** is toll free at  
**800-333-4374**

Information is also available on the StateWide website at  
**www.nysenior.org**

**E-mail questions to:**

StateWidePatientsRights@gmail.com