



Patient Advocates Program

FEB 15 Webinar Teach-in



Connect to the Webinar using your telephone, computer, or tablet

How to apply for the Hospital Financial Assistance Program in New York State

Date: Tuesday, Feb 15, 2022 **Time:** 10:00 AM—11:00 AM

Speakers: Carrie Tracy, JD; Senior Director, Health Initiatives, Community Service Society of New York

To register for the ZOOM Webinar event virtually [click HERE](#) (or visit nysenior.org)

To connect via phone: 646-558-8656, **Webinar ID:** 847 2425 3146#

Session Overview

The largest cause of personal bankruptcies in the United States is now medical debt. In New York State, many hospitals are aggressively pursuing collection of medical debt from consumers. It is now common to quickly turn unpaid bills over to collection agencies or place liens on homes or take other actions that can often erode the economic security of older persons and their families.

The state does require all hospitals to allow patients to apply for financial assistance based on their income yet many persons in need are unaware of the program.

In this session you will learn about:

- How the program works.
- What information that hospitals can and cannot require to make determinations for assistance under this program.
- What to do if you need assistance in applying.

STATE  **WIDE**

New York StateWide Senior Action Council, Inc.



**ALL TEACH-INS RUN
FROM 10:00—11:00 AM.**

Teach in Recordings:

- If you missed an earlier Teach in, visit [Telephone Teach-Ins | StateWide \(nysenior.org\)](http://www.nysenior.org) to view/listen to the recording.
- Call our Patients' Rights Helpline at 800-333-4374 with questions.

Instructions and Other Information

- Sessions are in webinar mode, all attendees video and audio will be off. Attendees will be able to type in their questions during the Q&A portion of the meeting.
- Materials from Teach Ins are posted on our website www.nysenior.org
- When on our website,
 1. On the navigation bar, click on **Our Helplines**
 2. In the drop down menu, click on **Patient's Rights Helpline**
 3. Under "**Information for Hospital Patients**", click on **Telephone Teach-in**. This will take you to additional information about past Teach ins, powerpoint presentations and other important notes.

Call 800-333-4374 to reserve your spot!

NY STATEWIDE SENIOR ACTION COUNCIL

is a not-for-profit grassroots membership organization made up of individuals and organizations with an interest in improving the lives of senior citizens.

Funding for our Patient Advocates Program is being provided through the generous support of the NYS Legislature and administered by the NYS Office for the Aging

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The **Helpline** is toll free at
800-333-4374

Information is also available on the StateWide website at
www.nysenior.org

E-mail questions to:

StateWidePatientsRights@gmail.com