

Virtual Resident Family Action Council

Meeting Topic: Monitoring Care in Nursing Homes

This meeting is for Nursing Home Residents & their Loved Ones
We are looking for volunteers to share their experiences



DATE: Monday, January 24, 2022

TIME: 10:00 AM to Noon

REGISTER: Click [HERE](#) to register by computer, tablet or smart phone.

**To connect via phone: Call 646-558-8656
Meeting ID 827 0164 5707#**

IN THIS MEETING YOU WILL LEARN:

- How the Department of Health (DOH) monitors care
- How Centers for Medicaid and Medicare (CMS) monitors care
- How to interact with surveyors as they inspect your or your loved one's nursing home.

VOLUNTEERING TO SPEAK:

If you have an experience to share **dealing with DOH surveyors as they were inspecting your or your loved one's nursing home, please check "YES," on the registration form** (see question: I would like to share my experience).

We need to hear from you. It is your chance to have your experiences become a part of StateWide's advocacy with legislators, DOH, and CMS as we make strides in protecting our loved ones in nursing homes.

If you have any questions, please call our Helpline at 800-333-4374

STATE WIDE
New York StateWide Senior Action Council, Inc
275 State Street, Albany, NY 12210 • 800-333-4374 • Fax 518-436-7642
www.nysenior.org

Funding for our Patient Advocates Program is being provided through the generous support of the
NYS Legislature and administered by the NYS Office for the Aging