

# Virtual Resident Family Action Council

## NOV 15 Meeting Topic: Quality of Care

This meeting is for Nursing Home Residents & their Loved Ones.  
We are looking for volunteers\* to share their experiences.



**DATE:** Monday, November 15, 2021

**TIME:** 10:00 AM to Noon

**REGISTER:** Click [HERE](#) to register by computer, tablet or smart phone.

**To connect via phone: Call 646-558-8656  
Meeting ID 864 4146 5361#**

### DISCUSSION QUESTIONS:

- What are your or your loved ones' rights to help with eating, bathing, dressing, toileting?
- Are bed sores unavoidable?
- What is a facility required to do if you or your loved one becomes incontinent?
- What are your or your loved ones' rights when antipsychotic drugs are suggested/used?
- What are your rights when physical restraints are used?
- What are the rules regarding food?

Learn what you can do if your facility does not follow the rules, how to file a grievance to the facility and a complaint to the DOH.

**\*If you would like to share your Quality of Care experience, please indicate this on the ZOOM registration form, or call 800-333-4374.**

**STATE WIDE**  
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