



Patient Advocates Program

JUNE 22 Webinar Teach-in



Connect to the Webinar using your telephone, computer, or tablet

Learn About Important Patient Rights & Protections from the Federal Office for Civil Rights

Date: Tuesday, June 22 **Time:** 10:00 AM—11:00 AM

Speakers: Frank Musumici, Deputy Regional Manager and Cathy Cachero, Investigator, Federal Office for Civil Rights, Eastern and Caribbean Region of the U.S. Department of Health and Human Services

To register for the ZOOM Webinar event virtually [click HERE](#) (or visit nysenior.org)

To connect via phone: Call 646-558-8656 **Webinar ID:** 853 2919 8784#

Session Overview

Many older persons, caregivers, and the professionals that help them are not aware of the important role that the Federal Office for Civil Rights plays or know how to contact them regarding an issue, complaint or request a presentation.

In This Session You Will Learn About:

- Your rights to live in the least restrictive environment (under the Olmstead decision).
- The Patient Safety Act
- Health Information Privacy Security and HIPAA rules that affect and protect you.
- How to file a complaint with OCR and what follow up occurs.
- Other key topics including protecting your civil rights laws, conscience and religious freedom laws.
- How to request an educational session from OCR for your group.

STATE  **WIDE**

New York StateWide Senior Action Council, Inc.



**ALL TEACH-INS RUN
FROM 10:00—11:00 AM.**

Teach ins:

- All of our Teach ins are recorded for later viewing. If you missed one of our monthly teach ins, visit our website at www.nysenior.org to check out our list of past webinars.

Instructions and Other Information

- Sessions are in webinar mode, all attendees video and audio will be off. Attendees will be able to type in their questions during the Q&A portion of the meeting.
- Materials from Teach Ins are posted on our website www.nysenior.org
- When on our website,
 1. On the navigation bar, click on **Our Helplines**
 2. In the drop down menu, click on **Patient's Rights Helpline**
 3. Under "**Information for Hospital Patients**", click on **Telephone Teach-in**. This will take you to additional information about past Teach ins, powerpoint presentations and other important notes.

Call 800-333-4374 to reserve your spot!

NY STATEWIDE SENIOR ACTION COUNCIL

is a not-for-profit grassroots membership organization made up of individuals and organizations with an interest in improving the lives of senior citizens.

Funding for our Patient Advocates Program is being provided through the generous support of the NYS Legislature and administered by the NYS Office for the Aging

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The **Helpline** is toll free at
800-333-4374

Information is also available on the StateWide website at
www.nysenior.org

E-mail questions to:

StateWidePatientsRights@gmail.com