



Hello and Happy Spring to all,

Our past SMP Volunteer Meetings have been full of great information from Robin Eichen (Senior Attorney, FTC) and Lera Champagne-Andrini (UPIC contractor). During our April meeting, we are back to the classroom to learn about Medicare Summary Notices. Please review the handouts that were mailed to you and let's talk about how to teach beneficiaries how to review their Medicare Summary Notice.

We have many flyers that you can share via email or distribute to your community groups. If you are in need of flyers or promotional items, please let me know. We will be more than happy to get them to you.

Hopefully, all of you have been able to get your COVID-19 vaccine, as appointments are becoming more available. It has been a difficult year for us all, and we look forward to the time when we will be out in our communities, and can meet up once again.

Beth Nelson, Director
NYS SMP



VOLUNTEERS

Make a difference in your community—Hear from **SMP Volunteer Nadine Goodwin!**

REMINDERS



Join us for the SMP Volunteer Meeting on **APR 16, 11:00 AM**

- To join by computer Click [HERE](#).
- To join by phone dial 646-558-8656, Meeting ID: 533 682 2516#
- If you would like to view our flyers, visit www.nysenior.org

Medicare Flyers:

- [What is a Medicare Summary Notice?](#)
- [Understanding Medicare Documents](#)

Two legitimate surveys conducted by Medicare and the U.S. Census Bureau



Medicare will be conducting their Beneficiary Survey via phone due to the COVID-19 pandemic. If you are chosen for the survey, you will receive a letter to schedule a phone

interview and alert you that NORC, a company working with Medicare will be calling you. If you get a call and aren't sure if it is legitimate, you can **contact the Medicare surveyors** at **877-389-3429** to verify.

The Census "Household Pulse Survey" collects data to measure household experiences during the coronavirus pandemic. The survey was sent using email and text messages, and many recipients thought it was a scam. To verify **always check the sender email address.**

Official Census emails will be from the address: covidsurvey@census.gov.

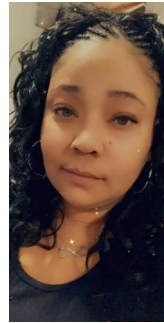
Data collection for the Household Pulse Survey runs through April 7, 2021.

Source: smpresource.org, census.gov

WEBINAR TEACH-IN

APR 27, 10 AM: An Update on Mental Health and Substance Abuse Problems Among the Older Population

Register for the April ZOOM Webinar event virtually, [HERE](#)



Meet SMP Volunteer Nadine Goodwin

My name is Nadine Goodwin. I am a HUD Resident Service Coordinator at Niagara Towers, located in Niagara Falls, NY. Niagara Towers is a 200-unit apartment building for seniors and disabled individuals.

I attended my first SW convention in 2019, and after hearing about the SMP program, joined on as an SMP volunteer.

During the pandemic, all services in the building closed, including the congregate dining site, which limited my ability to interact with the residents in a group setting. Now that some of the restrictions are being lifted, I will be able to educate the residents on Medicare Fraud again. There are so many scams going on, it is important for the seniors to be informed, so they do not become a victim of Medicare Fraud.

- Nadine Goodwin, SMP Volunteer since Oct. '19



CALL A FRIEND! Share this:

If you get a call, text, email or someone knocking on your door claiming they can get you **access to the COVID-19 vaccine, STOP, IT'S A SCAM!** **Don't ever pay for vaccine access or give out personal information to anyone you do not know. CALL 800-333-4374 TO REPORT IT!**

STATE  WIDE

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