



Patient Advocates Program

June 23 Telephone Teach-in

We invite our Chapter Members, interested older persons, caregivers and Aging and Health Network Professionals to participate:

Take Charge of Your Health Campaign

Date: Tuesday, June 23, 2020 **Time:** 10:00 am–11:00 am

Speaker: Ilene Corina, BCPA, President and founder of the Pulse Center for Patient Safety Education and Advocacy (pulsecenterforpatientsafety.org)

Website for Ilene Corina: icorina.com

Call in number: 1-605-562-0400; **Access code:** 4715203# Other numbers you can use to call in: 425-436-6260; 712-832-8330

Session Overview

Approximately 400,000 hospitalized patients die each annually due to some type of preventable harm occurring during their stay and a shocking 10-20 times more are injured. The TakeCHARGE Campaign ([website: takecharge.care](http://website:takecharge.care)) is an ambitious new national initiative to help patients improve their safety by encouraging people to become informed and active participants in their healthcare team with 5 Steps to Safer Healthcare. While much needs to be done at the provider level to address these safety problems, the TakeCHARGE Campaign recognizes that patients are also responsible for protecting themselves and provides them with valuable tools and information.

New York StateWide Senior Action Council is proud to partner with Pulse and many other patient advocate organizations to promote this important patient safety initiative. We urge our members and chapters to participate in this Teach in and join the campaign to help get the information out to as many people as possible

In this session you will learn about:

- The types of medical errors that can occur during a hospital stay.
- How patients and their families can protect themselves by learning how to:
 - ✓ Understand and complete your advance directives
 - ✓ Keep a record of your medical history and current medications
 - ✓ Prepare for doctor visits/make a list of questions
 - ✓ Prevent infections/ask caregivers to wash their hands
 - ✓ Use an advocate and be an advocate for others
- How to join the TakeCHARGE Campaign and participate through a wide array of events and activities that are being offered through September, 2020.

STATE  **WIDE**

New York StateWide Senior Action Council, Inc.



**ALL TEACH-INS RUN
FROM 10:00—11:00 AM.**

REMINDERS:

- Normally we do not hold Telephone Teach Ins during July and August but due to the pandemic we will be scheduling Teach Ins for those months. Please check out website for additional details which will be posted soon.
- If you missed any of our previous teach ins, visit our Web site to hear a recorded playback. www.nysenior.org

Caller Instructions and Other Information

- The sessions are in presentation mode but the line will be opened for participant questions and comments after the speaker has finished their presentation.
- Materials from Teach Ins are posted on our website www.nysenior.org
- When on our website,
 1. On the navigation bar, click on **Our Helplines**
 2. In the drop down menu, click on **Patient's Rights Helpline**
 3. Under "**Information for Hospital Patients**", click on **Telephone Teach-in**. This will take you to additional information about past Teach ins, powerpoint presentations and other important notes.

Call 800-333-4374 to reserve your spot!

NY STATEWIDE SENIOR ACTION COUNCIL
is a not-for-profit grassroots membership organization made up of individuals and organizations with an interest in improving the lives of senior citizens.

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The **Helpline** is toll free at
800-333-4374

Information is also available on the StateWide website at
www.nysenior.org

E-mail questions to:

StateWidePatientsRights@gmail.com