5 Important Facts About Your Medicare Cards

1. YOUR MEDICARE CARD DOES NOT HAVE YOUR SSN!
CMS (Centers for Medicare and Medicaid Services) removed SSNs from all Medicare cards. Your card has your full name, Medicare Beneficiary Identifier (MBI) and the date your Medicare Part A and Part B coverage starts.

2. BE AWARE OF SCAMS
Scammers posing as Medicare Reps may call you asking for your current Medicare number and offer to send you a new card. Never give your information to anyone suspicious over the phone!

3. LOST CARD
If you lost your Medicare Card, you can request a replacement card with the same Medicare number by calling 1-800-MEDICARE. (1-800-633-4227)

4. STOLEN CARD
If your Medicare Card was stolen or compromised, you can request a new Medicare number. Important note: The new number is system generated, so you will not be able to request a specific number.

5. IF YOU REQUEST A NEW MEDICARE NUMBER...
You are responsible for letting doctors, pharmacies, and other medical providers know about your new number. You can only use your new number for services once you receive it. You are still responsible for payments/copayments for services you received under your old number.

REMEMBER TO REPORT SUSPECTED FRAUD, ERRORS OR ABUSE.

CALL the NYS Senior Medicare Patrol at 1-800-333-4374

New York State SMP
Empowering Seniors To Prevent Healthcare Fraud

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