

Fraud Schemes

Here are a few common health care fraud schemes:

- 1 You are offered free services or medical supplies that you must verify by providing your Medicare number.
- 2 Someone calls to verify your eligibility for Medicare and asks for personal information including your birthdate and Social Security number.
- 3 A doctor's office bills Medicare for a service or product that you never received.
- 4 A pharmacy routinely dispenses your prescriptions a few pills short but bills Medicare for the full amount.
- 5 Someone calls to offer a year's supply of prescription drugs for a set fee, requesting your bank account number.



Important Contacts

NY StateWide Senior Action Council

NYS Senior Medicare Patrol

275 State St.

Albany, NY 12210

800-333-4374

www.nysenior.org

Centers for Medicare &
Medicaid Services

800-633-4227 (800-MEDICARE)

TTY-TTD: 877-486-2048

www.medicare.gov



Join the Fight Against
Medicare Fraud!

CALL 800-333-4374

Report Medicare Fraud
Schedule a presentation

Volunteer & spread the word

Call us with questions



This project was supported, in part by grant number 90MPPG0010-01-00, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201.

Join the **Fight**
Against
Medicare **Fraud**



STATE  **WIDE**

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Protect



Protect yourself against Medicare fraud.

Protecting your personal information is your best defense against healthcare fraud and abuse. **Here are a few steps to protect yourself and your health care benefits:**

- 1 Treat your Medicare, Social Security, and bank account numbers like your credit cards. Never give these numbers to a stranger.
- 2 Remember, Medicare won't call to ask for your Medicare number.
- 3 Don't carry your Medicare card unless you need it for a doctor's appointment.
- 4 Keep a record of your medical visits, tests and procedures in a health care journal or calendar.
- 5 Save your Medicare statements, such as Medicare Summary Notices (MSN) and Explanation of Benefits (EOB).

Did you know:

You don't have to wait to receive your Medicare Summary Notice in the mail.

View it online at:

www.MyMedicare.gov.

Detect



Detect Potential fraud, errors and abuse.

Knowing how to spot suspicious activity can help you stop health care fraud and abuse in its tracks.

Steps to detect possible fraud, errors and abuse:

- 1 Review your Medicare Summary Notice (MSN) for mistakes and compare them to your personal records.
- 2 Look for three things on your MSN:
 - ✓ Charges for something you did not receive.
 - ✓ Billing for the same services or supplies twice.
 - ✓ Services that were not ordered by your doctor.

Join the NYS Senior Medicare Patrol

The **Senior Medicare Patrol (SMP)** is part of a nationwide education & assistance program working to empower seniors and caregivers to prevent, detect, and report Medicare fraud and waste.

Become a volunteer today!

Help with administrative work, make phone calls, provide counseling.

Report



Report suspected fraud, errors and abuse.

If you suspect you have been a target of fraud, **REPORT IT.** This will help you and others at risk for health care scams.

Steps to report suspicious behavior:

- 1 If you receive a suspicious call, don't give out any personal information. Report the call immediately to your **NYS SMP at 800-333-4374**
- 2 If you have questions or concerns about your Medicare statements, gather your important information and documents and call your health care provider.
- 3 If you are not comfortable calling your health provider or you're not satisfied with the response, **call your NYS SMP at 800-333-4374.**

ALL CALLS ARE CONFIDENTIAL AND FREE.

Consequences to Beneficiaries:

Medicare fraud, errors & abuse can result in serious personal consequences, such as medical identity theft, negative health impacts and personal financial losses.