

Patient Advocates Program Telephone Teach-ins

We invite you to participate in our FREE phone conference teach-in

Date: Tuesday, September 25, 2018

Time: 10:00 am—11:00 am

Dial-in Number: 605-475-6333

Password: 6258645



Theme: Learn About How Seniors Can Detect and Report Fraud, Abuse and Errors in Medicare and Medicaid

Speakers: Betsy Mulvey, NYS SMP Director, NY StateWide Senior Action Council;
Jean Stone, former Senior Advisor CPI/DSPG Div. of Stakeholder Engagement & Outreach, Centers for Medicare & Medicaid Services

Session Overview:

Each year, thousands of older New Yorkers are victimized by health care fraud and abuse. As a result Medicare loses \$80 billion annually, and costs New York taxpayers more than \$5 billion taxpayer dollars to improper claims. To help stop this fraud, the federal government has a program called the Senior Medicare Patrol (SMP). **As of July 1st, New York StateWide Senior Action Council operates the SMP in New York State for CMS.**

Senior Medicare Patrol programs, or SMPs, help Medicare beneficiaries prevent, detect, and report health care fraud. This work often requires face-to-face contact to be most effective, SMPs nationwide rely on approximately 5,000 volunteers who are active each year to help in this effort. **Learn how you can help educate beneficiaries, their family members & caregivers about ways to Protect, Detect & Report suspected health care fraud and abuse.**

In this session you will learn about:

- How Medicare and healthcare fraud, errors and abuse cause serious personal consequences for beneficiaries, such as identity theft, negative health impacts, and personal financial losses.
- How the SMP works to protect and preserve Medicare so we can keep it strong and pass it along.
- What to do if you suspect Medicare or Medicaid fraud, errors or abuse.
- How you can volunteer with the NYS SMP to help stamp out fraud.



Mark Your Calendar

- » UPCOMING EVENTS
- » ALL TEACH-INS WILL RUN FROM 10:00—11:00 AM.

Our next session on Tuesday, 10/23 will focus on:
“Your Rights as a Patient in NYS.”

Speaker: Ruth Leslie, Director, Division of Hospitals and Diagnostic and Treatment Centers; Office of Primary Care and Health Systems Management; NYS DOH

Suggestions for future teach-ins? They can be emailed to StateWidePatientsRights@gmail.com

Caller Instructions and Other Information

- The sessions are in presentation mode but the line will be opened for participant questions and comments after the speaker has finished their presentation.
- Materials from Teach Ins are posted on our website www.nysenior.org
- When on our website,
 1. On the navigation bar, click on **Our Helplines**
 2. In the drop down menu, click on **Patient’s Rights Helpline**
 3. Under “**Information for Hospital Patients**”, click on **Telephone Teach-in**. This will take you to additional information about past Teach ins, powerpoint presentations and other important notes.

Call 800-333-4374 to reserve your spot!

NY STATEWIDE SENIOR ACTION COUNCIL

is a not-for-profit grassroots membership organization made up of individuals and organizations with an interest in improving the lives of senior citizens.

Funding for our Patient Advocates Program is being provided through the generous support of the NYS Legislature and administered by the NYS Office for the Aging

STATE WIDE
New York StateWide Senior Action Council, Inc.

The **Helpline** is toll free at
800-333-4374

Information is also available on the StateWide website at
www.nysenior.org

E-mail questions to:

StateWidePatientsRights@gmail.com