



NYS Home Care Crisis Coalition

Questionnaire for organizations

Name:	
Organization:	
Address:	
Telephone:	
Email:	
County:	

The Unmet Need:

1. During the past 18 months:
 - a. How many clients applied for home care?
 - b. Of those clients, how many were assessed?
 - c. How long does it usually take for the assessment to occur after your office has been contacted?
 - d. How many clients that were assessed were approved to receive home care?
 - e. What is the average amount of approved hours given for a client?
 - f. Do all of the clients that are approved to receive home care get the amount of hours for which they are approved?
 - g. If not, why? How many approved, but unfilled hours do you have in total for this cohort?

- h. Do you have a waiting list of clients who are approved to receive home care, but that are unable to have a home care worker assigned to them?
- i. If yes, how many clients are on the waiting list?
- j. What is the total number of hours that are approved, but not filled for clients on this list?
- k. What are some of the reasons why you wouldn't be able to provide the services?
- l. Do you keep a list of potential clients that do not even get to the assessment stage because ultimately you would not be able to provide the home care services to them?
- m. Why or why not?
- n. How many clients are on your waiting list? If you do not keep a waiting list, please give us an estimate.
- o. What is the total amount of hours for people on this waiting list? If you do not keep a waiting list, please give us an estimate.

2. Reasons:

Please indicate reasons why this unmet need exists and prevails in your area. (Please include as many programmatic, environmental, and systemic issues of which you can think.)

3. Possible Solutions:

Please indicate reasons why this unmet need exists and prevails in your area. (Please include as many programmatic, environmental, and systemic issues of which you can think.)

4. Are you willing/able to help us contact elected officials through:

Visits to their district offices, petitions, speaking at forums, placing articles in the local media.

5. Are you willing/able to identify consumers that will help communicate this issue to elected officials, the public and the media through visits, forums, and in the media? (if yes, please list some the names and contact information).