



# NYS HOME CARE CRISIS CAMPAIGN CHECKLIST



- Complete the Campaign's questionnaire

## **Governor and State Agencies**

- Call Governor Cuomo's office, 518-474-8390.
- Call the Governor's regional office to discuss your concerns
- Call your regional Department of Health office about problems accessing home care services.
- Call the NYS Department of Health Division of Home and Community Based Care Complaint Line - 800-628-5972. Or send an e-mail to [homecare@health.ny.gov](mailto:homecare@health.ny.gov)
- Call the NYS Department of Health Bureau of Managed Long Term Care, 866-712-7197 if you have information about lack of home care capacity in Medicaid Managed Long Term Care
- Raise the issue with your county's LTC Advisory Committee. Call your County NY Connects contact to ask to have the home care crisis added to the agenda, and also convey your concerns to the NY Connects contact.
- Call the NYS Office for Aging helpline 1-844-697-6321 and let them know your concerns.

## **State Legislature**

- Call your legislators' district offices to set up an appointment.
- Ask your legislators to co-sponsor pending legislation.
- Ask your Assembly member to sign on as a sponsor to two bills: Assemblyman Jones' bill, A. 6791 and Assemblyman Gottfried's bill, A.6706.
- Ask your Assembly member to contact Health Committee Chair Gottfried's office to see how they can advance solutions to the home care crisis.
- Ask your Senator to sign on as a sponsor to two bills: Senator Little's bill, S.5479 and Senator Hannon's bill, S.4848.
- Ask your Senator to contact Health Committee Chair Hannon's office to see how they can help advance solutions to the home care crisis.

## **Focus on Media**

- Contact local television stations and newspapers to speak with the reporter that covers health issues.
- Identify a local resident who has had problems who is willing to be interviewed. A family caregiver who has not been able to hire a home health aide or personal care assistant for a loved one is a good spokesperson on the issue and impact of the shortage.
- Write a letter to the editor of your local newspaper describing the home care crisis and urging the Governor to address concerns.
- Invite the local media to attend the NY Connects Long Term Care Advisory Committee if you are able to get the issue on their agenda.

## **Report back to the Coalition**

- Let us know how you are doing, which steps you were able to accomplish, what barriers you may have faced, and what help/support you would like. **Email: [maconsult@aol.com](mailto:maconsult@aol.com)**