

# Patient Advocates Program Telephone Teach-ins

We invite you to participate in our FREE phone conference teach-in

**Date:** Tuesday, April 24, 2018

**Time:** 10:00 am—11:00 am

**Dial-in Number:** 1-712-832-8300

**Password:** 6258645



**Theme:** Medicare Coverage of Durable Medical Equipment

Medicare's Durable Medical Equipment, Prosthetics, Orthotics, & Supplies (DMEPOS) and the Appeals Process for Coverage Decisions

**Speaker:** **Richard Lombardo**, CMS Regional Office

## Session Overview:

Durable medical equipment is often absolutely critical to the recovery or stabilization of a patient. It includes medically necessary equipment that your doctor can prescribe such as walkers, wheel chairs, hospital beds, lifts, blood glucose test strips and blood monitors, and oxygen equipment.

Last year, the Medicare program spent over \$9 billion dollars on these products and services. However, consumers or patients know very little about durable medical equipment or the process for purchasing, renting, or replacing durable medical equipment. In addition, people are often unaware of how submit a complaint about the quality of an item or an appeal when Medicare indicates it will not cover an item.

### In this session you will learn about:

- The type of durable medical equipment Medicare covers and how much Medicare will pay.
- The criteria that must be met in order for Medicare to cover the cost of durable medical equipment.
- How to find Durable Medical Equipment suppliers that participate with Medicare in your area.
- Medicare's Durable Medical Equipment Competitive Bidding Program.
- Coverage of Durable Medical Equipment if you are in a Medicare Advantage Plan.
- How to Complain about the Quality of Durable Medical Equipment.



# Mark Your Calendar

- » UPCOMING EVENTS
- » ALL TEACH-INS WILL RUN FROM 10:00—11:00 AM.

## Upcoming Sessions:

**May 22:** Lyme Disease and Older Persons: Prevention, Detection and Treatment

**June 18:** Health Services of Older Refugees

Visit [www.nysenior.org](http://www.nysenior.org) for more information and updates on our upcoming sessions.

## Caller Instructions and Other Information

- The sessions are in presentation mode but the line will be opened for participant questions and comments after the speaker has finished their presentation.
- Materials from Teach Ins are posted on our website [www.nysenior.org](http://www.nysenior.org)
- When on our Web site,
  1. Scroll down to the bottom of the homepage to **Observation Status**.
  2. To the right of the "Get Involved" blue circle, click on "Get More Information"
  3. This will take you to additional information about past Teach ins, powerpoint presentations and other important notes.

## Call 1-800-333-4374 to reserve your spot!

### NY STATEWIDE SENIOR ACTION COUNCIL

is a not-for-profit grassroots membership organization made up of individuals and organizations with an interest in improving the lives of senior citizens.

*Funding for our Patient Advocates Program is being provided through the generous support of the NYS Legislature and administered by the NYS Office for the Aging*

**STATE WIDE**  
New York StateWide Senior Action Council, Inc.

The **Helpline** is toll free at  
**1-800-333-4374**

Information is also available on the StateWide Web site at  
**www.nysenior.org**

**E-mail questions to:**

StateWidePatientsRights@gmail.com