

NEW YORK STATEWIDE SENIOR ACTION COUNCIL HOSPITAL ADMISSION AND DISCHARGE POLICIES

Admission's Policies

- YES Does the hospital inform Medicare patients of their hospital placement status ("admitted" or "under observation") to Medicare patients in writing?
 NO
If yes, ask for a copy of any written explanation or policies provided.

- YES Does the hospital provide this information in non-English languages?
 NO *If yes, ask which one(s)*

- YES Does the hospital have personnel who speak other languages and are available to speak to non-English speaking patients about their admission status?
 NO
If yes, ask what languages they speak.

When is information about admission status provided to the patient?

- At time of entering hospital.
- Within 24 hours of entering hospital.
- At discharge from hospital.
- After they have left the hospital.
- Other (explain_____)

- YES Does the hospital provide written information explaining how to appeal their admission status?
 NO

Discharge Policies

- YES Does the hospital provide written discharge plans to patients and their families explaining the process?
 NO *If yes, ask for a copy of the explanations they provide.*

- YES Does the hospital discharge personnel explain Medicare coverage for hospital care received by the patient (Medicare Part A or B coverage) and patient responsibility for any costs?
 NO
If yes, ask for a copy of the explanations they provide.

- YES Does the hospital discharge personnel explain Medicare coverage for or for follow up rehabilitation or skilled care (Nursing Home Care) if needed?
 NO

What programs does the Hospital use to help reduce avoidable readmissions (especially for patients with chronic conditions such as cancer, heart disease, diabetes, and hypertension). *Circle any programs that apply.*

- Patient Navigator programs
- Transitions programs
- Patient Coaches
- Intervention plans
- Referral to New York Connects Programs for linkage to long term care services
- Referral to community based services such as the office for the aging programs
- Other: (Explain)

Name of Hospital _____



New York StateWide Senior Action Council, Inc.
275 State Street, Albany, NY 12210 • (518) 436-1006 • Fax (518) 436-7642
www.nysenior.org

Contact _____

Date _____